

Terms and Conditions

ACCEPTANCE AND CONFIRMATION OF ORDER

The customer may place an order on the website. The process for placing an order is as follows:

- Choose your products and add them to cart;
- Validate the contents of the cart;
- Provide information regarding the customer's personal details;
- Indicate pick up dates and time;
- Indicate remarks as well as preferred payment method;
- Confirm the order; and
- Validate payment.

The customer is able to see the different stages of the order details; the total price and may correct any errors before confirming his/her order. Payment for the price of the products makes the order final and no amendment of the order may be entertained by or taken into consideration by the vendor thereafter. Conclusion of the contract is only effective after confirmation of the order by the vendor. The vendor confirms the order by sending an email to the email address provided by the customer. The vendor reserves the right to cancel or refuse to accept any order from a customer with whom there is a dispute concerning payment of a previous order or who, in the vendor's opinion, presents any form of risk. Any information given by the customer remains his/her sole responsibility and any anomalies generated by him/her may not be borne by the vendor nor shall the vendor be liable for any loss or damage occasioned thereby, in the event that it becomes impossible to carry out the order and/or to achieve a successful delivery.

PAYMENT (SECURE TRANSACTIONS)

Online payment is made exclusively by payment gateway, Wirecard. The customer accepts that his/her account is debited for the total amount due at the time of the order. Bank cards accepted for online payment are those used by cardholders limited to Visa or MasterCard payment only. Depending on the type of card use, the customer enters his/her card number, its expiry date and security code (composed of the three figures shown on the back of the bank card), then validates this data, or has the possibility of returning to the previous page. Payments made online by bank cards shall be carried out by way of the secured payment system of LCL bank. The request for payment is made in real time via the secured payment system of LCL bank - the bank ensures that it is a valid bank card (if no error is registered on entering the code and the card has not been stopped) and confirms registration of payment by delivering a transaction number or advises that the transaction has been refused (as the case may be). After payment has been validated by the banking organisation, the order is accepted by the vendor who confirms acceptance of the order to the customer by email. The customer undertakes to personally use the bank card of which he/she is the registered holder. In the event of fraudulent use, the vendor cannot be held liable. In the absence of payment by the bank, or a refusal by the banking centres to make payment, the order shall be automatically cancelled and the customer will be informed via email. The products remain the property of the vendor until it receives full payment of the price.

EXCHANGE POLICY: REFUNDS/CANCELLATIONS

No refunds, exchange, cancellations or amendments is applicable once payment is processed and completed online.

UNAVAILABILITY OF PRODUCTS

The vendor reserves the right to change the product range at any time and from time to time. Certain offers may have a restricted period of validity that will be indicated for each product or product range. The vendor undertakes to honour orders received on the website only within the limits of available stocks. In rare cases, a product that is shown as available on the website may become unavailable after definite registration of the order. In the event that one or several products ordered become(s) unavailable within the time period indicated, the vendor undertakes to inform the customer of this fact as soon as possible via WhatsApp or email as the customers' preferred mode of contact. The order shall be automatically cancelled and the customer is reimbursed within 30 days at the latest following full settlement of the amount paid, except where the customer expressly wishes to switch his/her order to a substitute product advised by the vendor. The customer agrees and acknowledges that no penalty shall be applied for such cancellations and that subject to the above, receipt of reimbursement of the amount paid by the customer shall be conclusive, and the customer waives all rights to claim any penalty or other costs from the vendor.

INTELLECTUAL PROPERTY

Any texts, remarks, structures, illustrations and images reproduced on the website are controlled and regulated by copyright as well as by any registered intellectual property rights. Any reproduction of the website, whether in whole or in part, is strictly prohibited without prior agreement.

PROHIBITION OF SALES OUTSIDE THE NETWORK

The products are intended to be sold exclusively through our distribution networks. It is therefore strictly prohibited to buy products for resale purposes outside of our networks, in particular, through websites. Over and above an infringement of our brands and the integrity of our products, such acts may involve the legal and criminal liability of their perpetrators, where appropriate.

APPLICABLE LAW AND DISPUTES

The Terms & Conditions, and any disputes arising from or under the Terms & Conditions, shall be governed by Singapore law. You agree to submit to the exclusive jurisdiction of the courts of Singapore regarding any such dispute. A person who is not a party to Terms & Conditions shall have no right under the Contract (Rights of Third Parties) Act to enforce any part of Terms & Conditions.

Privacy Policy

Toast Box ("We"/"Our") takes your privacy seriously. This Privacy Policy describes how your Personal Data is collected, used, and shared when you visit our Site or make a purchase.

COLLECTION OF PERSONAL DATA

Personal Data refers to information about you, from which you are identifiable, including but not limited to your name, address(es), email address, organisation name, recipient name(s), and phone number(s). Sharing of your Personal Data is completely voluntary. However, do note that we may not be able to provide some of our services or accept payments without the required information.

The collection of your Personal Data will generally occur when you either,

- Visit our websites and/or through our pages on social media platforms;
- Subscribe to our mailing list;
- Submit website feedback;
- Send an email or letter to us; or
- Make a purchase or attempt to make a purchase through our site, telephone, or other means.

USAGE AND DISCLOSURE OF PERSONAL DATA

We use your Personal Data that we collect generally to fulfil any orders placed through our Site (including processing your payment information, arranging for delivery and providing you with invoices and/or order confirmations). Additionally, we use this Personal Data to:

- Communicate with you;
- Plan and execute marketing campaigns;
- Send you alerts, promotional materials, offers and notices regarding our products and outlets, including via electronic newsletters, short message service, digital marketing " platforms, and/or other forms of communications;
- Aggregate information for internal reporting purposes (including research on trends or " analytics); and
- Screen our orders for potential risk or fraud.

We may disclose your Personal Data to third party service providers, agents, and other organisations we have engaged for the purpose as described above only. Any updates made to your Personal data with us may not be updated with our third party service providers, agents, and other organisations. You are required to liaise with them separately.

We may also share your Personal Data to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, to protect the integrity of this Site, or to otherwise protect our rights.

COOKIES

We may use cookies, web beacons, tags, scripts, pixels, advertising identifiers, and similar technology ("Cookies") to collect anonymize information about your device on either an automated basis or passive basis when you browse our site. The information may include

information about your web browser, IP address, time zone, individual web pages or products that you view, what websites or search terms referred you to our Site, and information about how you interact with our Site.

You may choose to disable, or not grant the Cookies permission; which may prevent yourself from taking full advantage of our site. For more information about cookies, and how to disable them, visit <http://www.allaboutcookies.org>.

EXTERNAL WEBSITES

Our Site may contain links to other websites not maintained or related to use. This privacy policy only applies to our Site. You should therefore read the privacy policies of the other websites when you are using those websites.

RETENTION OF PERSONAL DATA

We may retain your personal data for as long as it is necessary to fulfil the purpose for which it was collected, or as required or permitted by applicable laws.

WITHDRAWAL OF PERSONAL DATA

You may withdraw your consent to provide Personal Data by submitting your request via email to the contact details below. Depending on your request, we may or may not be able to provide our service to you.

ACCESS AND CORRECTION OF PERSONAL DATA

You have the right to access and update your Personal Data at any time. If you would like to correct or review the Personal Data we have about you, you can let us know by contacting us at the email listed below. Please note that a reasonable fee may be charged for an access request. If so, we will inform you of the fee before processing your request.

CHANGES

We may review and update the necessary in this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US

If you have questions about this Privacy Policy, please contact us via e-mail at toastbox@breadtalk.com.