

Delivery Order Terms and Conditions

We endeavour to deliver your orders within **30-45 minutes from time of ordering**. However, during peak hours and rainy weather, we appreciate your patience and understanding in giving our riders a little more time to get your order to you.

Delivery Timing

Last Order: 30mins before store's closure time

S/N	Outlet	Address	Outlet Contact No.	Operating Hours
1	Ang Mo Kio Hub	No. 53 Ang Mo Kio Ave 3 AMK Hub #01-02 S(569933)	6484 6951	Daily 0800-2030
2	Waterway Point	83 Punggol Central Waterway Point #B1-15 S(828761)	6385 8563	Daily 0900-2000
3	Rivervale Mall	11 Rivervale Crescent Rivervale Mall #01-15/16 S(545082)	6384 7368	Daily 0800-1930
4	MyVillage	1 Maju Avenue Serangoon Garden #01-01 S(556679)	65093693	Daily 0800-2000
5	Alexander Central	321 Alexandra Rd #01-17 S(159971)	6250 2080	Daily 0800-2000
6	100AM	100 Tras Street #01-13 S(079027)	6538 1890	Mon to Friday: 0800-1930 Sat, Sun & PH: 0900-1930
7	Chinatown Point	133 New Bridge Road Chinatown Point #01-45/46 S(059413)	65436261	Daily 0800-2000
8	Compass One	1 Sengkang Square Compass One #B1-35 S(545078)	6385 4198	Daily 0800-2000
9	Causeway Point	1 Woodlands Square Causeway Point #04- 01/02/03/04 S(738099)	6893 4434	Daily 0800-2000
10	Zhongshan Mall	20 Ah Hood Road Zhong Shan Mall #01-11/14 S(329984)	6684 5324	Daily 0800-2000
11	Novena Square	238 Thomson Road Novena Square #01-15 S(307683)	6532 5709	Daily 0800-2000
12	Hougang Mall	90 Hougang Avenue 10 Hougang Mall B1-29/K12- 15/K17 S(538766)	66866401	Daily 0800-2000

13	Heartland Mall	Blk 205 Hougang St21 Heartland Mall Level 1 S(530204)	6288 5235	Daily 0800-2000
14	Bugis Junction	200 Victoria Street Bugis Junction #01-67 S(188021)	6333 4464	Daily 0800-2000
15	Nex	23 Serangoon Central NEX #B2-58/59 S(556083)	6634 4490	Daily 0800-2000
16	Northpoint City	930 Yishun Avenue 2 Northpoint City #01-49 S(769098)	6481 6728	Daily 0800-2000
17	Sun Plaza (For Self Collection Only)	30 Sembawang Drive Sun Plaza #01-02 S(757713)	6257 0355	Daily 0800-2000
18	Tiong Bahru Plaza	302 Tiong Bahru Road Tiong Bahru Plaza #01-110 S(168732)	6251 1879	Daily 0800-2000
19	Tampines 1 (For Self Collection Only)	10 Tampines Central 1 Tampines 1 #B1-K1 S(529536)	6484 2936	Daily 0800-2000
20	Toa Payoh Hub	530 Lorong 6 Toa Payoh HDB Hub #01-09A S(310530)	6570 2893	Daily 0800-2000
21	Junction 8	9 Bishan Place Junction 8 #01-35/36 S(579837)	6354 3659	Daily 0800-2000
22	Westgate	3 Gateway Dr Westgate #02-02 S(608532)	6465 9373	Daily 0800-2000
23	The Rail Mall	448 Upper Bukit Timah Rd The Rail Mall #01-01 S(678068)	6468 5421	Daily 0800-1930

Delivery Charges

\$9 delivery charge for orders below \$25

\$5 delivery charge for orders of \$25 and above

Free Delivery for orders of \$50 and above

Above applies per order per location.

Charges for re-delivery applies.

We are unable to deliver to any PO Box, military or protected areas. We are also unable to deliver to the following locations in Singapore: Changi Airfreight Centre, Changi Airport, Jurong Island, Jurong Port, MINDEF COMCEN and PSA Terminal Wharves – Tanjong Pagar/Pasir Panjang/Sembawang.

Price/Payment/Promotion

Prices are inclusive of 7% GST.

Prices and availability of items are subject to change without prior notice.

Payment can be made via major Visa and MasterCard credit and debit cards.

Cancellation

No cancellation or refunds are allowed for confirmed orders.

If you would like to make any changes to your order, please contact us via the outlets' numbers listed above within 5 minutes from the order confirmation. Any change to the order is subject to availability of the items.

Order Enquiry Email: toastbox@breadtalk.com

Toast Box (operating under the business name of BreadTalk Pte Ltd) reserves the right to amend any of the terms & conditions without prior notice.

Last updated on 30 Apr 2020.

Order and Self Pick-up Terms and Conditions:

- This mobile e-store shall facilitate the order and payment process between you and Toast Box.
- Please ensure that your order is correct before payment.
- No order cancellation / modification or refund will be entertained after completion of the transaction, unless specifically provided otherwise hereunder.
- The electronic ticket or email is valid for the date specified thereon only.
- The electronic ticket or email issued by the mobile e-store must be produced when you pick up your order.
- We will not be able to process your pick-up request if the electronic ticket concerned cannot be produced.
- While we are committed to having your meal ready at the time specified in your order, please note that there are factors beyond our control that may affect our timely preparation of your meal. You hereby expressly waive any claim with regard thereto.
- Please pick up your order **within 10 minutes** based on the time specified in your order.
- If you are unable to pick up your meal within the time aforementioned, please contact us promptly. We reserve the right to dispose of the meal you ordered and no refund or order cancellation will be entertained if we do not hear from you within 30 minutes after the pick-up time specified in your order.
- You are advised to consume the meal immediately after pick-up. The taste and quality of the meal may be affected if not consumed immediately and you hereby expressly waive any claim with regard thereto.

- In the unlikely event that we are unable to fulfil your order due to unavailability or any other reason, we will notify you by email and phone (if your contact number is provided) promptly and issue a refund to you **within 30 business days**.
- Save for the exceptional circumstances aforementioned, all sales concluded through the mobile e-store are final and irrevocable and no refund will be issued.
- We specifically disclaim any representations or warranties, express or implied that the services will be uninterrupted or error-free and shall not be responsible for any loss or damage of any kind incurred as a result of the use of the services of the mobile e-store to the extent permissible by law.
- All photos displayed in the mobile e-store are for reference only.
- We reserve the right to amend the terms of use on this page from time to time without prior notice and you agree to be bound by the latest version of these terms of use.